

APNIC Update

RIPE 54
Tallinn, Estonia
May 2007

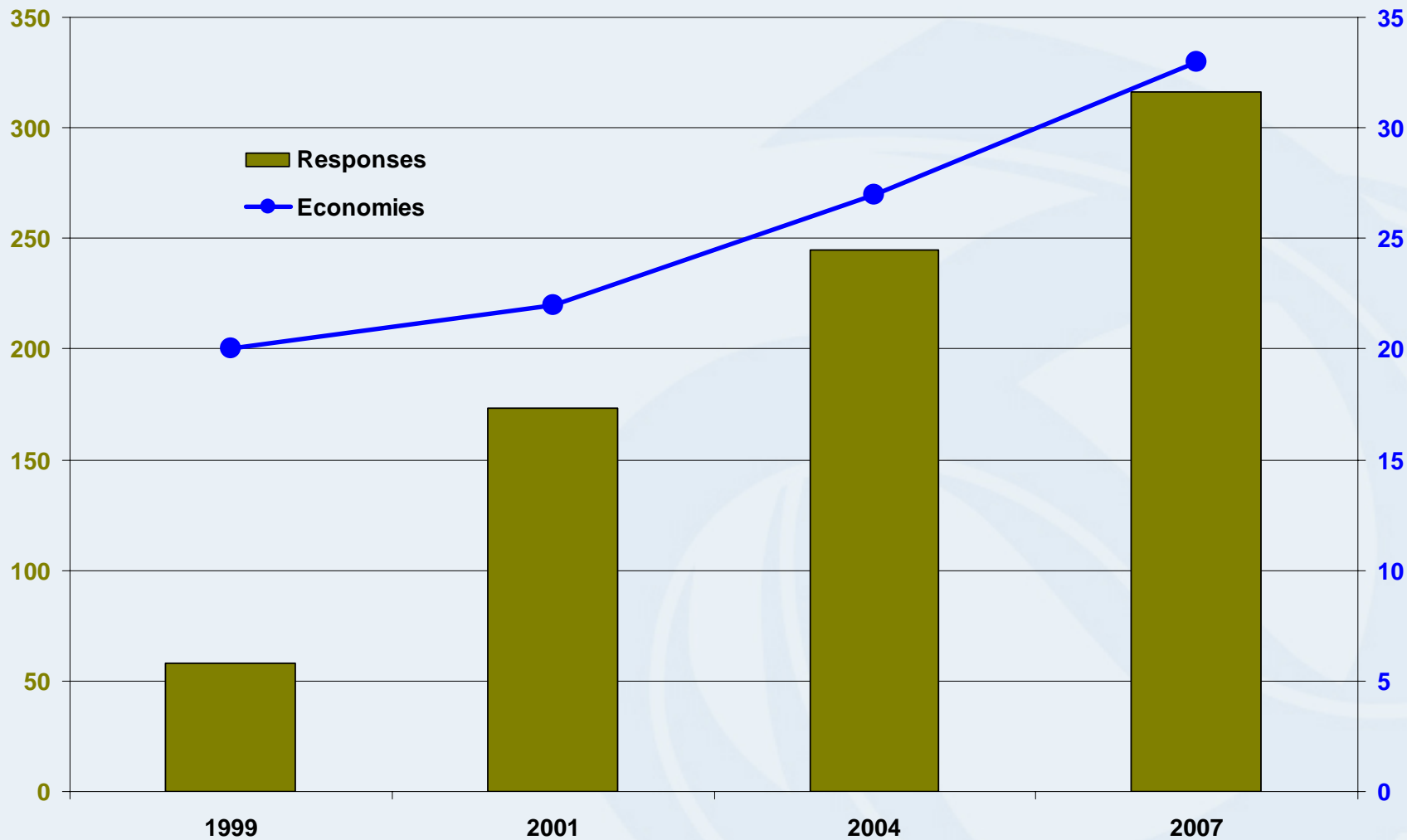
APNIC Survey 2007



APNIC Surveys

- Three surveys previously...
 - Members and other stakeholders
 - Conducted independently (KPMG)
 - Guaranteed confidentiality
 - Face-face, written and online response
- Analysis of past results (KPMG)
 - 90% of items actioned (39% completed)
- Fourth survey – 2007
 - Launched November 2006
 - Published March 2007

All surveys





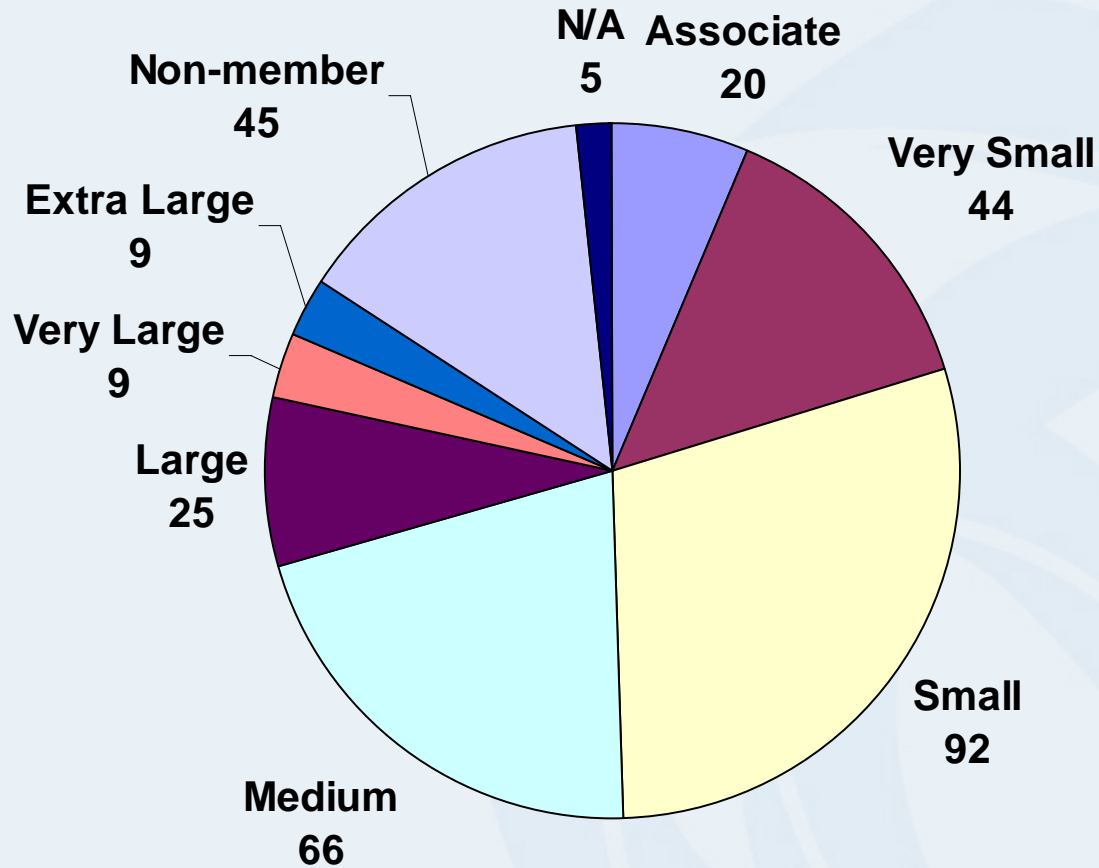
RISK ADVISORY SERVICES

APNIC

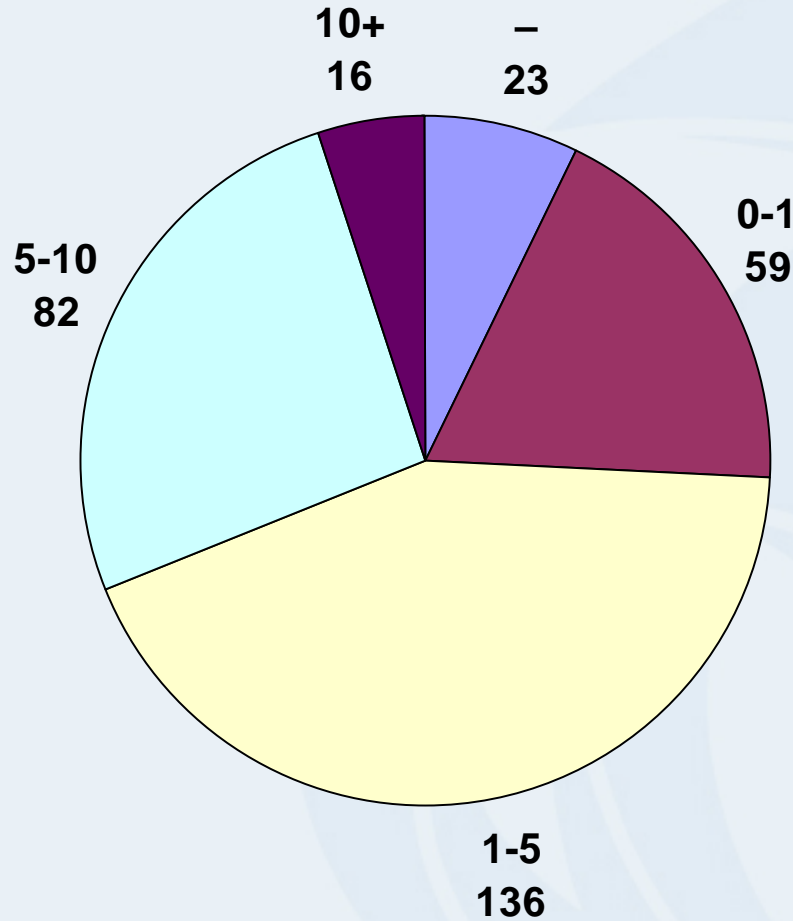
Members' Survey

2007

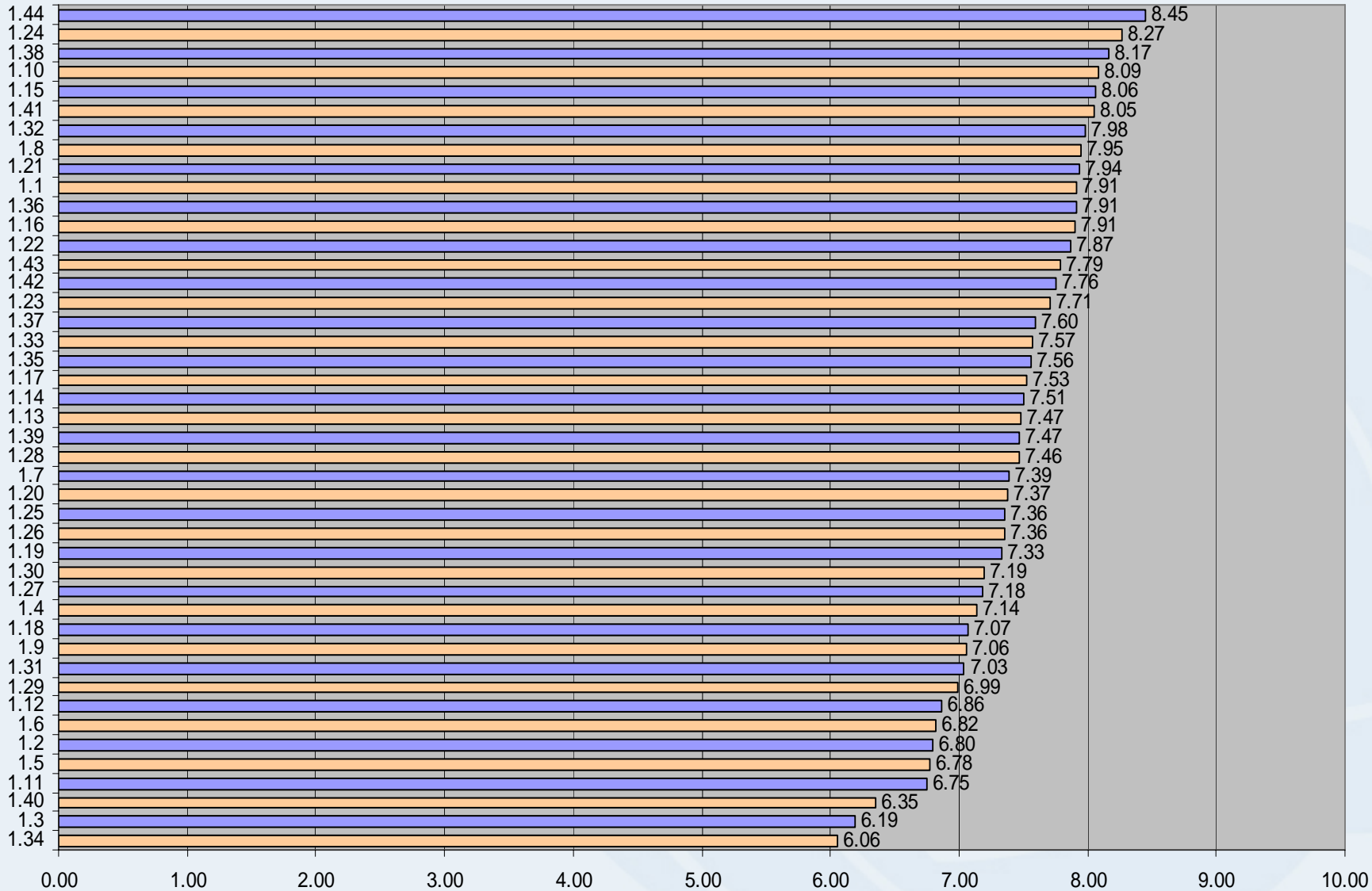
Survey 2007 – Membership category



Survey 2007 – Membership duration



Part 1 – Analysis of APNIC performance



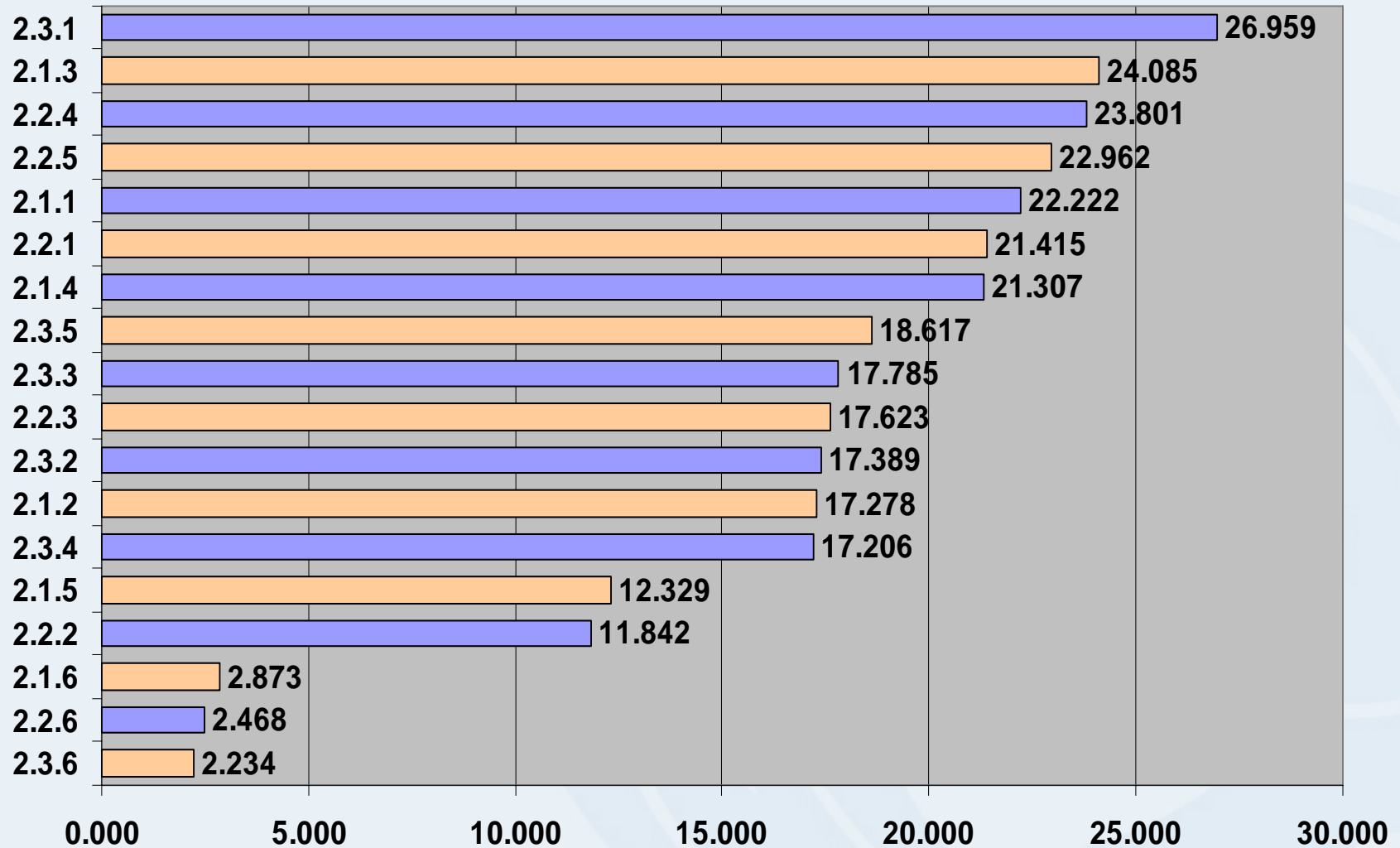
Part 1 – Top 10

1. Support for DNS root server operations
2. Statistics and other reports
3. Support for Internet development
4. Email is an effective and efficient way to contact APNIC
5. APNIC whois database quality, usability and reliability
6. APNIC servers and services maintenance and availability
7. Technical content in APNIC Open Policy Meetings
8. The APNIC helpdesk service quality
9. APNIC use of email and mailing lists
10. Overall services provided are satisfactory

Part 1 – Low 10

35. Policy development process is fair and accessible
36. Policy documents are easy to access and understand
37. Phone (VoIP) is an effective way to contact APNIC
38. Obtaining IPv4, IPv6 or ASN is easy and straightforward
39. Value members get from APNIC justifies the cost
40. Online eLearning is readily available
41. Phone (PSTN) is an effective way to contact APNIC
42. The NRO and ASO are well understood
43. APNIC training is easy to attend
44. Open Policy Meetings are affordable and accessible to attend in person

Part 2 – Allocation of resources



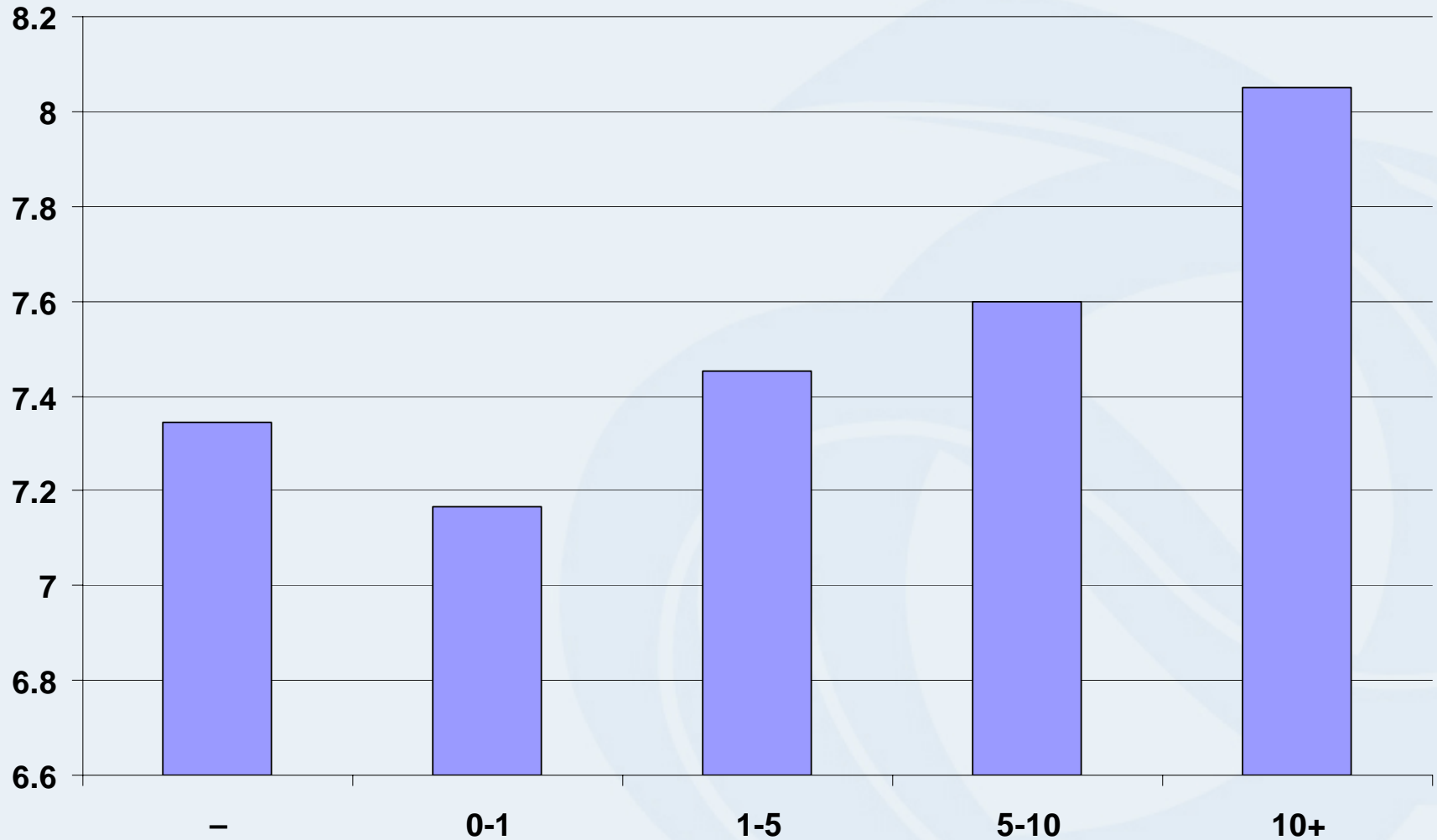
Part 2 – Top 10

1. Technical research and development activities
2. Streamline resource requests and allocation process
3. Increase accessibility of APNIC meetings and policy processes
4. Represent the needs of the ISP community to governments and regulators
5. Expand training activities in scope, geographical coverage and online options.
6. Improve the APNIC website
7. Support ISP education in the AP region
8. Deploy more DNS root servers in the Asia Pacific region
9. Resource certification to support better routing security
10. Expand external communication and outreach activities

Average ratings by Member category



Average Ratings by Member duration



APNIC surveys

- For more information

<http://www.apnic.net/survey>

Other developments...

Other developments

- Resource certification R&D
- MyAPNIC
- Public statistics (O3)
- ICONS
- ARMS
- Content Management System
- Human Resources Information System

- ... and much much more

APNIC meetings

- APNIC 24, SANOG 10
 - New Delhi, India
 - 29 August - 7 September 2007
- APNIC 25, APRICOT 2008
 - Taipei, Taiwan
 - 25 - 29 February 2008



- All welcome!!!

<http://www.apnic.net/meetings>





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