



SPAMHAUS

THE SPAMHAUS PROJECT

RIPE54 - 8TH MAY 2007



Welcome! In the next hour:

-> About Spamhaus
-> Zombies: problems, current state
-> What you can do
(and how can we help you)
-> PBL



About Spamhaus

-➤ Founded in late 90's, non-profit
-➤ Headquartered in the UK
-➤ 25+ specialists around the world
-➤ DNSBLs: SBL, XBL and PBL
-➤ ROKSO, DROP
-➤ Corporate research team



Spamhaus SBL

-> Spamhaus Block List
-> 100% human input
-> Static spam sources
-> Spam webhosting / DNS
-> Other spam support services
-> Escalations if needed



Spamhaus SBL

- Take SBL listings seriously
(they are not ‘another spam
complaint’!)



Spamhaus XBL

-> Spamhaus eXploits Block List
-> 100% automated input
-> Lists illegal 3rd party exploits
-> Only /32 listings
-> No-questions-asked (but limited) removals



Spamhaus PBL

-➤ Spamhaus Policy Block List
-➤ List ranges that should not do direct-to-MX
-➤ Input by Spamhaus and ISPs (you!)
-➤ More on this later



ZEN: One-stop-shopping

-➤ All zones roled into one
-➤ One query, result shows listing type
-➤ www.spamhaus.org/zen/
-➤ Query zen.spamhaus.org



ROKSO

- Register Of Known Spam Operations
- ~200 spammers, 80% of all spam
- Vetting of customers



Spamhaus DROP

- Don't Route Or Peer list
- Known rogue networks / IP ranges / ASNs, 100% under spammer control
- Excellent for no-traffic policies and router usage



Spamhaus DROP

- Using DROP makes lots of Botnet C&Cs, rogue DNS servers and web-based exploits ‘drop off the net’
- We’re working on a BGP feed



Spamhaus relations

-> ISPs / ESPs / xSPs
-> Networks, Registrars and Regulators
-> Law enforcement
-> Research community



Spamhaus users

- ISPs, ESPs, xSPs, governments, universities, military, etc
- Over 800 million mailboxes protected



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The zombie problem



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New zombies detected by XBL
on 8th of may 2007 (unique IP addresses)



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36



36

seconds between infection and
first-spam-sent (W32/Warezov)



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Zombies - How do they work?



Attack vectors

- Network scanning (135-139)
- Email viruses (25)
- Webpages / browserexploits (80)
- Social engineering
 - postcard_newyear.jpg.exe,
 - Video codecs



Multi stage

-➤ User installs software
-➤ Software downloads malware
-➤ Malware installs proxy/mailer
-➤ Spam flows
-➤ Other exploits installed (DDOS!)



Evolution

-➤ Proxies
-➤ Private (ACL'ed) proxies
-➤ Mail engines
-➤ Windows 'rootkits'
-➤ P2P for payload retrieval



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-➤ What's coming next?



Command & Control (C&C)

- Hosted in 'dark alleys'
 - Esthost
- Small number of IP addresses causes **lots** of trouble
- Many ISPs do not know that they are hosting a C&C



Command & Control (C&C)

- If C&C locations were known:
 - could you block?
 - would you block?



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Zombies - Have uses apart from mail



‘Yambo’ webhosting

-➤ HTTP and DNS served on zombies
-➤ Zombie is really a uni-directional proxy
-➤ which proxies to another proxy
-➤ automated blocking
-➤ Linux hosted



Fast Flux hosting

- URL served on 5-10 IP addresses
- Low TTL - 1-5 minutes
- After expiry: new zombies
- DNS fast fluxed too



Fast Flux combatting

-➤ Difficult to track!
-➤ Difficult to shut down
-➤ Port blocking (80 & 53)!
-➤ The only effective point of control is in the hands of the registrar



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Zombies - What can you do?



Using traffic patterns

- DNS traffic
- Port 25 outgoing
- But: expensive equipment
- Network may need change



Using feedback loops

-➤ abuse@
-➤ Feedback loops
 -➤ AOL, Outblaze, Hotmail SNDS
-➤ Larger networks willing to share data can contact us for a more effective solution



Why you should care

- Large consumer networks will block parts of your network if high levels of zombie traffic are perceived
- Reputation amongst peers



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Spamhaus PBL



The Spamhaus PBL is a DNSBL database of end-user IP address ranges which should not be delivering unauthenticated SMTP email to any Internet mail server except those provided for specifically by an ISP for that customer's use.



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The PBL helps networks enforce their Acceptable Use Policy for dynamic and non-MTA customer IP ranges.



Spamhaus Policy Blocklist

-➤ End user ranges
-➤ Two categories:
 -➤ Data by participating ISP
 -➤ Data by Spamhaus
 -➤ Recognizable by
DNS response



Spamhaus Policy Blocklist

- No-questions-asked automated single IP removal
- ISP interface for your managing your own IP ranges



How not to use PBL

- Do NOT use on smarthosts or SMTP AUTH for your own customers!
- Do NOT use for other than checking IP addresses that hand off to your mailservers (no 'deep parsing')



PBL: A win-win-win opportunity

-✦ Cuts down on bandwidth being stolen and damage being done and deliverability problems
-✦ Cuts down the complaints (which frees staff for other things)
-✦ Stops damage to your reputation



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www.spamhaus.org/pbl/



Closing up...

- We must try harder. Problems are getting more serious and harder to solve.
- Balance between prevention of harm and the traditional freedoms of the 'net



Closing up...

- Governments are not empowered to solve these problems. They are looking to the industry to implement self-regulation.



Closing up...

- What other data can we provide that would help you protect your network?